Navigating and Searching Within a GXPNOW eBook

plus

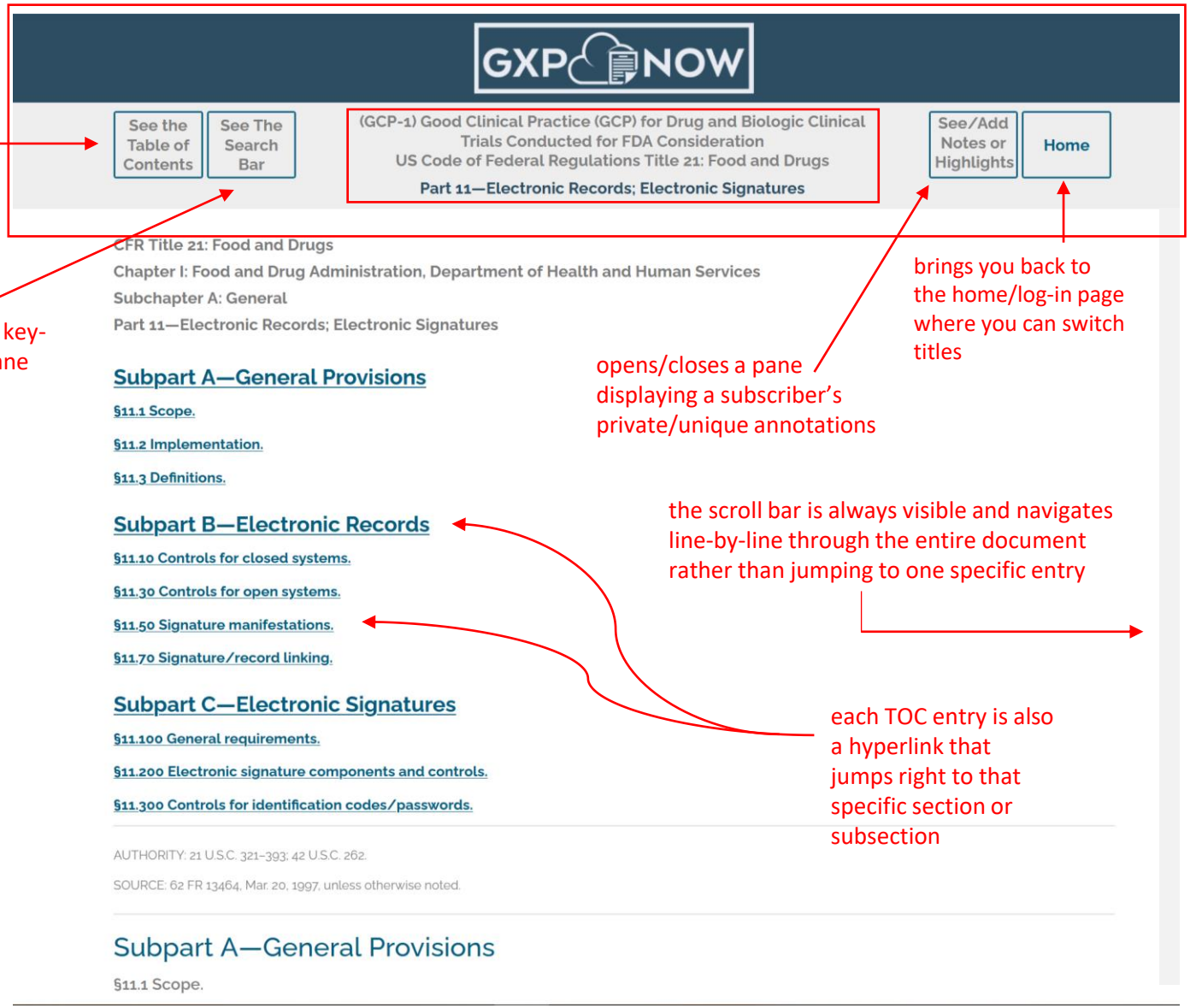
FAQs about GXPNOW contents, updates and annotations, ordering, privacy and access, and eBook customization

(It's all actually really quite simple!)

Navigating the eBooks is simple!

Navigating and searching eBook contents is simple!

this frame is always visible to help you navigate and to remind you what eBook and section you are currently viewing



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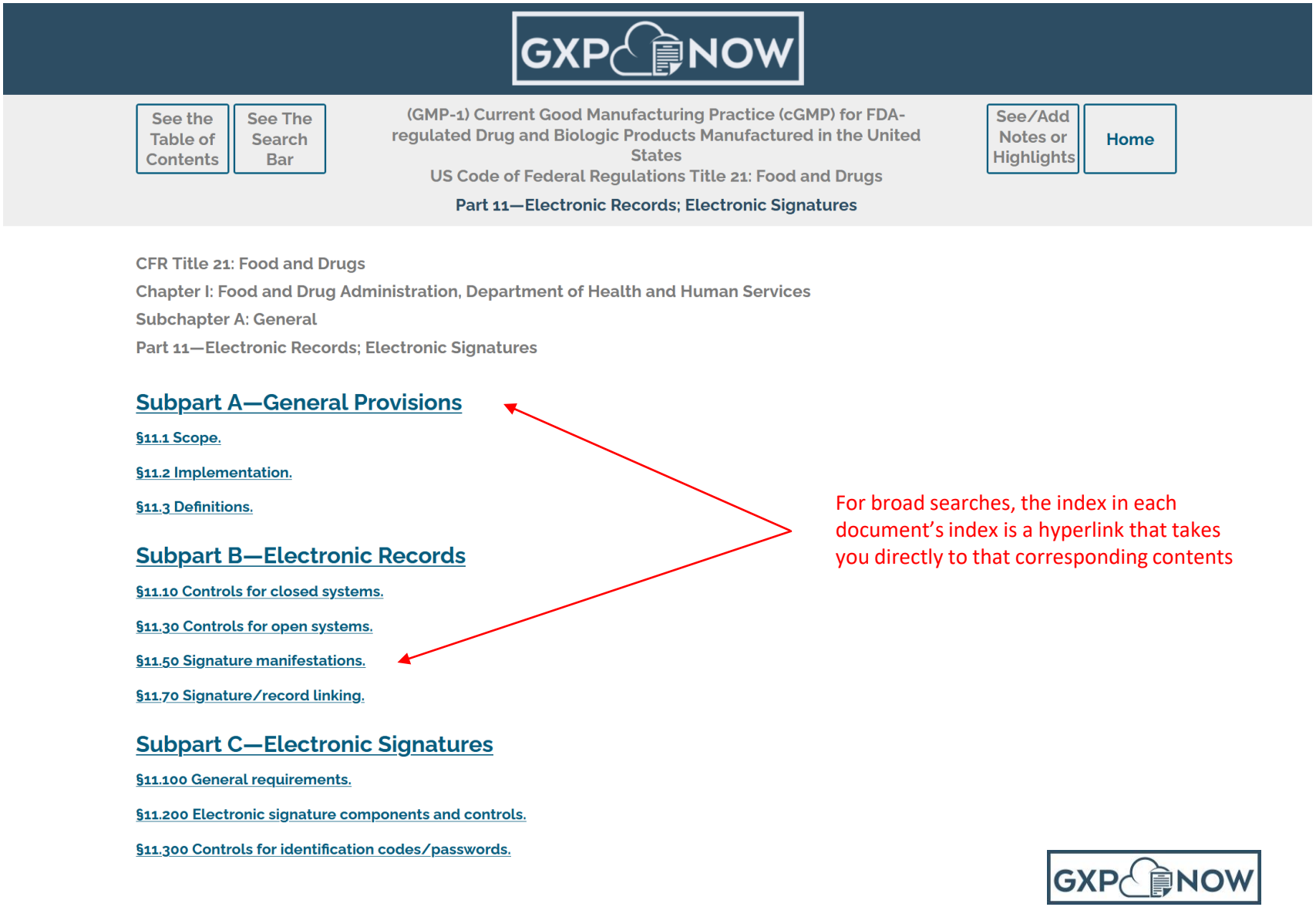
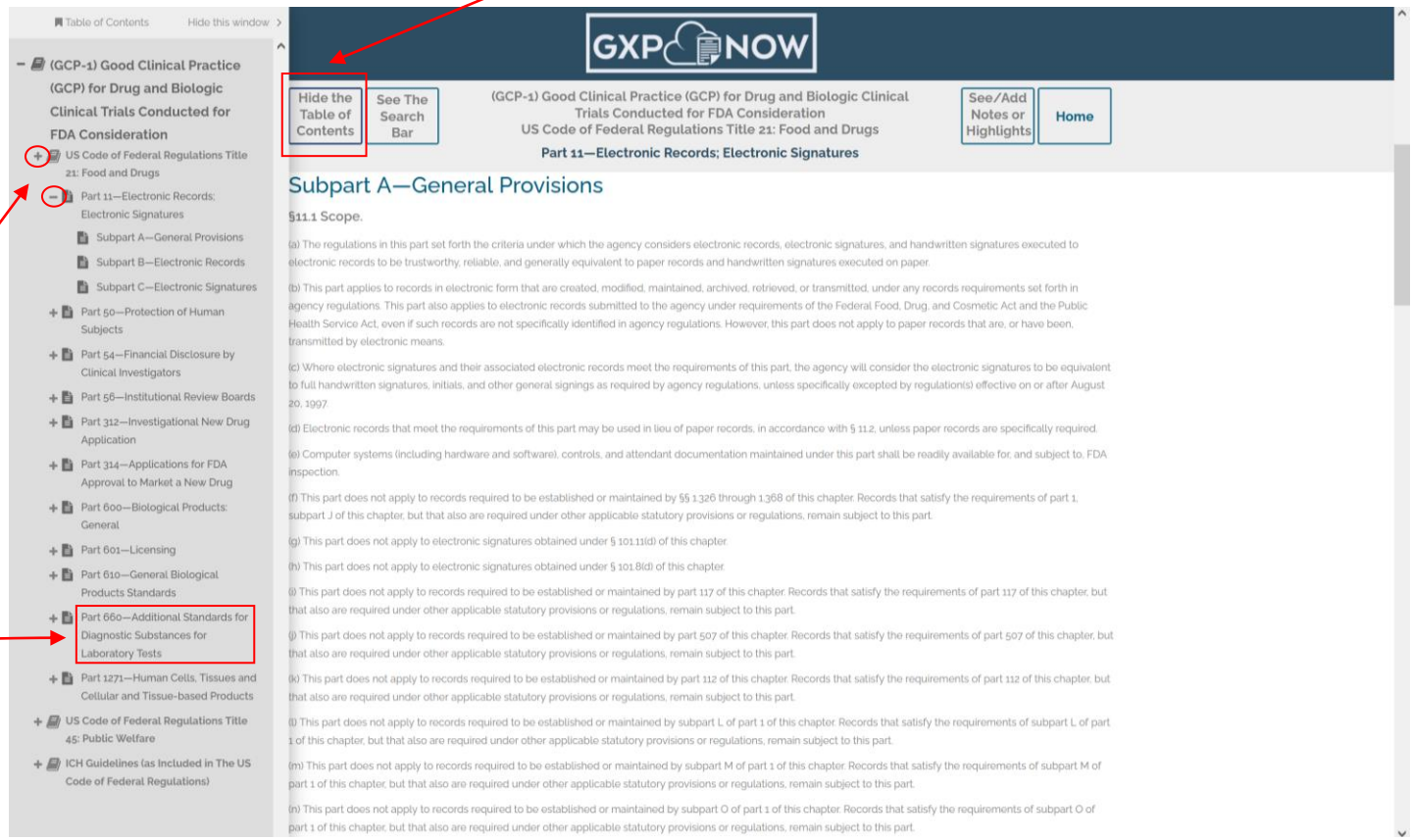
Searching for specific eBook content is easy too.

Navigating and searching eBook contents is simple!



For more specific content searches, use the Table of Contents.

Navigating and searching eBook contents is simple!



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Use the keyword search feature the narrowest search.

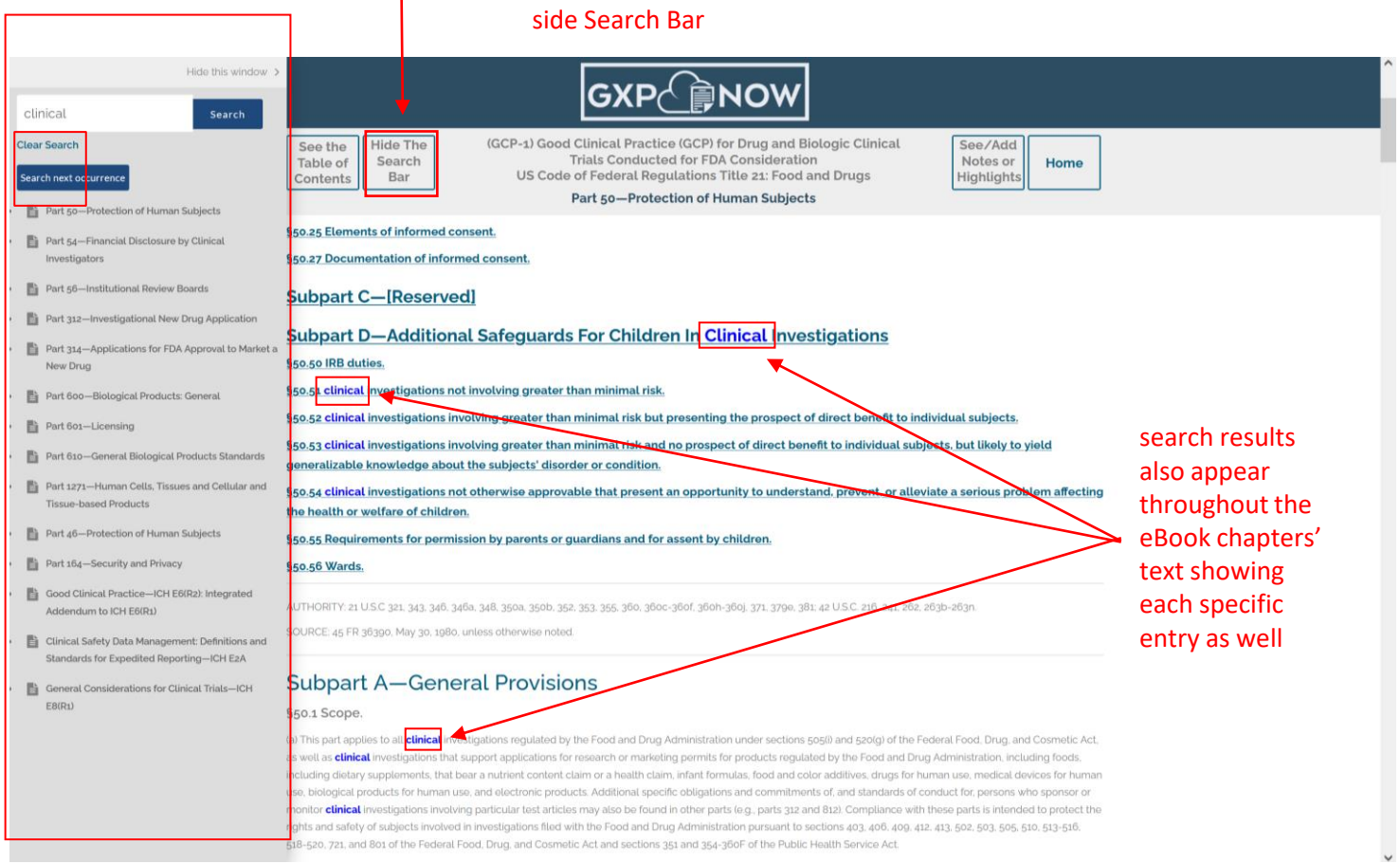
Navigating and searching eBook contents is simple!

enter all/part of a word/ phrase to search; any/all matches in the open eBook

click here to show/hide the side Search Bar

click here to clear the search results from the screen when you're finished

search results also appear throughout the eBook chapters' text showing each specific entry as well



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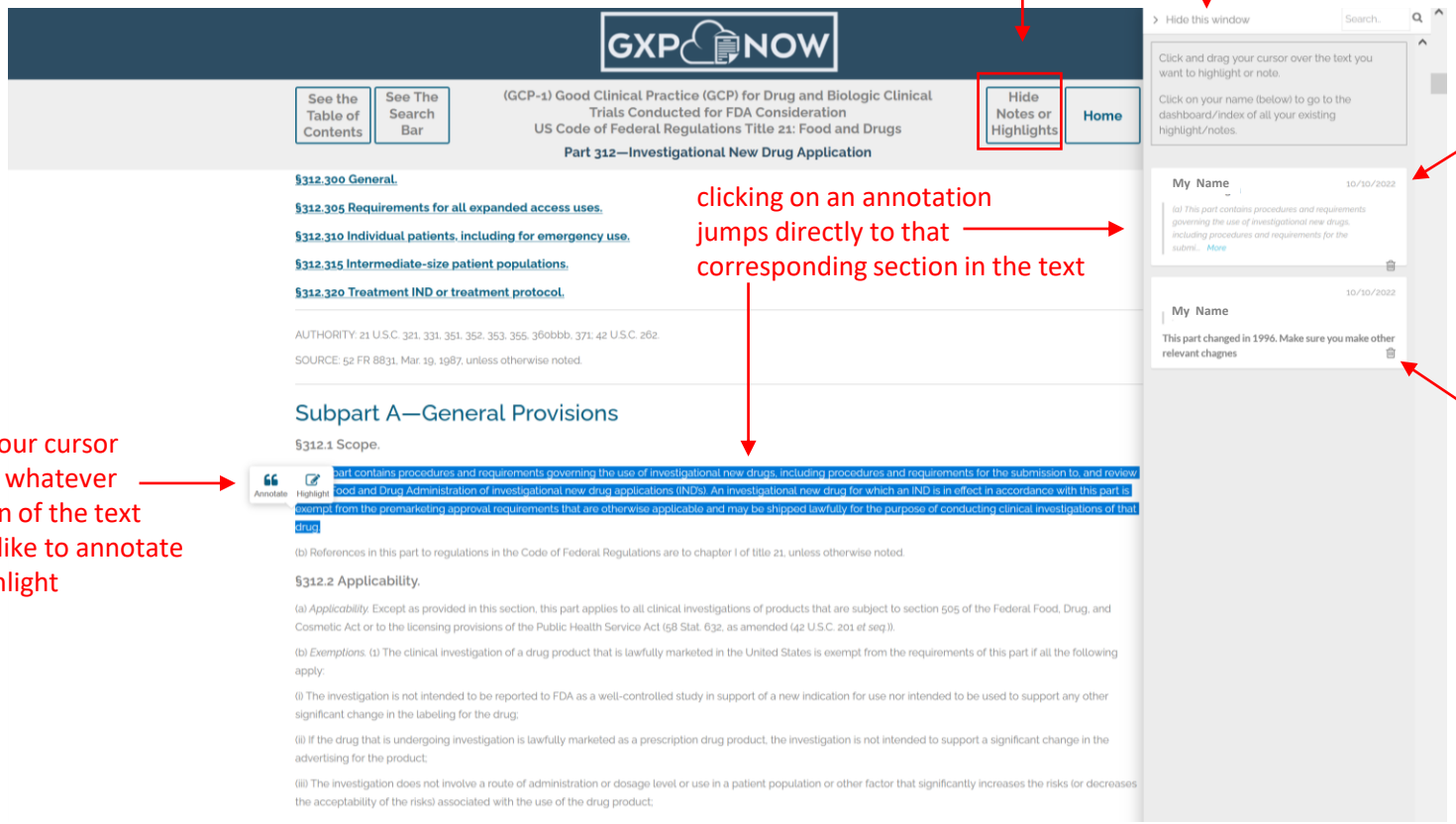
Highlighting and/or Annotating eBook Text is also simple.

Navigating and searching eBook contents is simple!

click to show/hide notes or highlights pane while you're working



annotations are automatically dated

clicking on an annotation jumps directly to that corresponding section in the text

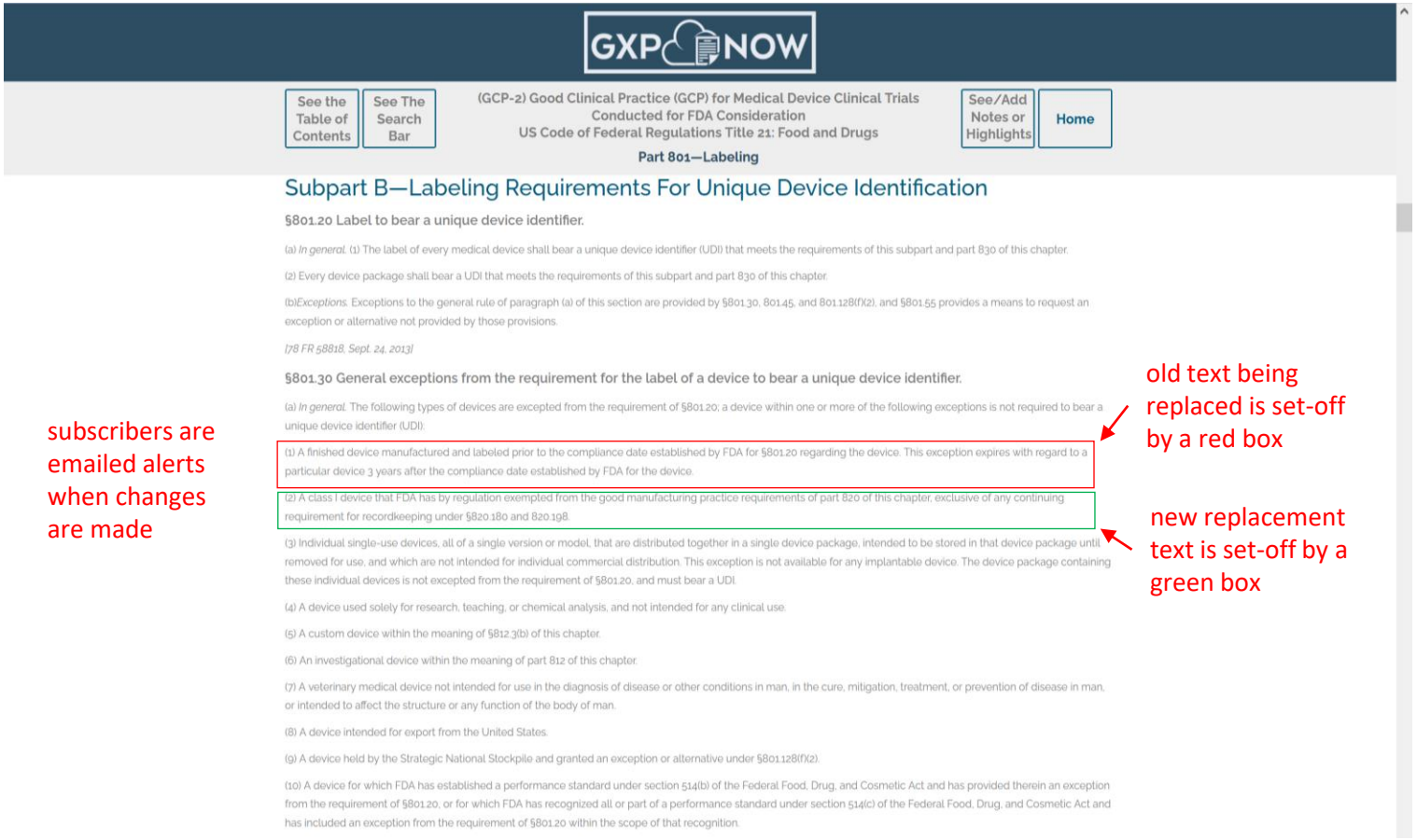
drag your cursor across whatever portion of the text you'd like to annotate or highlight

highlights/ annotations can be edited and/or deleted any time

Navigating and searching eBook contents is simple!

How content changes are displayed in the text.

Important Note: any annotation attached to text that has not changed stays anchored where you put it!



subscribers are emailed alerts when changes are made

old text being replaced is set-off by a red box

new replacement text is set-off by a green box

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How is GXPNOW the *better mousetrap* than the regulations and guidance sources that are out there now?

GXPNOW monitors and continuously incorporates updates to critical pharma, biologic and medical device regulations, guidances and guidelines that have been issued by a wide variety of official sources into one place for subscribers.

Our unique eBook portal allows subscribers to overlay (and edit) their own personal notes and highlights to the books' text. Your personal annotations are visible only to you and only you can amend them. The key to GXPNOW is that when an eBook's content changes our proprietary software preserves and anchors your existing annotations in their original positions while we give you a window of time to review content changes, allowing you to adjust any annotations as you like. So, your book and your annotations are always current. Plus, we actively email subscribers to let them know that a regulation, guidance or guideline has changed; showing what the change(s) are and giving subscribers time to modify or add any existing personal annotations if necessary.

Plus, with GXPNOW eBooks, there is no shipping cost and subscription access is instant – anywhere in the world.

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Why should I pay for content that is available at no cost?

In two simple words: a*ccuracy* and *convenience*.

The vast majority of information on the Internet is not labeled with a posting date, nor is it *ever* updated or removed altogether - so what looks timely and accurate is probably not! The live calendar on the GXPNOW homepage reflects status of each eBooks' update status.

Additionally, GXPNOW's eBooks save you valuable time by aggregating regulations and guidances by topic from a number of sources and organized it into a searchable format where subscribers can privately annotate the content and access their subscription from any device with an Internet connection.

Free can, and is, often actually very expensive!

Where does GXPNOW's source its eBook content?

Unless otherwise noted, we source all eBook content directly from publications issued or endorsed by "competent authorities" including the Food and Drug Administration (FDA) in the US and the European Medical Association (EMA) in the EU. GXPNOW eBook contents reflect original material including spelling and grammar errors.

(DGW-1) The Plain English Reference Guide is the only eBook that includes editorialized content.

How often is the eBook content updated and how do I know about updates?

GXPNOW constantly monitors the content of every eBook, updating content in as close to real-time as possible. As soon as we incorporate changes into an eBook, subscribers are emailed an alert about those changes so they can make add new and/or edit any existing annotations they've made there and elsewhere.

What happens to my existing annotations when an eBook's content changes?

Nothing, each subscribers' personal existing annotations stay exactly how and where they were entered. If a subscriber annotation is anchored to a place where the content has changed. They will receive advance notice from GXPNOW and will also have ample "overlap" time with both old and new content to to make any edits.

Can I edit and/or delete my own annotations after I've made them?

Absolutely, you can edit, re-edit, delete, highlight and/or add to any of your notes any time from any connected device.

Who can see the annotations I've made in eBook(s) that I've subscribed to?

No one but you. Access to your private annotations are linked to your individual login credentials so no one else can see or edit them.

Can I add additional eBook titles to my existing subscription without having to create a new account?

Yes! Go through the normal subscription purchase process and at the "Checkout" step, check the Returning customer?" box where you can use your existing account information Click here to login to add additional eBooks.

What device(s) can I use to access my eBook subscription(s)?

Any connected device(s) — desktop, laptop, tablet, phone… eBooks are designed to automatically format themselves to fit any size screen and are fully functional and accessible on any connected device.

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Can anyone suggest additions or edits to existing eBook format or content?

Absolutely! We do this for you, so your input is priceless. We're always open to having a conversation around how we can improve any/all aspects of the GXPNOW experience. Please always feel free to contact us by text/phone at 1-267-888-7800 or by email at hello@gxpnow.com.

Can GXPNOW customize its proprietary platform to create a private portal to include topics like training, SOPs, etc. without regulations and guidances?

Also absolutely! We can customize our proprietary platform to create a "private portal" that includes whatever information an organization needs to distribute and update in a controlled manner, and that can be administered in-house to allow certain users to access certain information in specific areas.

This has proven to be a great for ongoing training curricula, SOPs, study information, etc.

In addition to customizing content, private portals typically incorporate the host-organization's own branding and style-sheeting.

What do I do if I forget my login or password?

Simple, your Log In ID is your email address. If you forget your password, go to the Log In tab on the homepage and click "Forgot Password" to reset it. Or you can always contact a live person at by email at hello@gxpnow.com or by text/phone at 1-267-888-7800 if you're still having trouble.

Can I share my subscription with a friend/colleague?

No. Your subscription, including your personal annotations are your own, and just as we don't share your information, we ask that you don't share ours. Subscriptions may be purchased for others via the homepage or by contacting us by telephone/text (1-267-888-7800) or by email hello@gxpnow.com.

Can someone else order and pay for my and/or others' subscription(s)? How??

Yes; for example, a manager or administrator may order and pay for single or multiple individuals in their department or organization. In the cart during check-out, the person ordering will fill-in the name and email of which subscriber(s) will have access to which eBook(s). After check-out is complete the designated subscribers will individually receive an email asking them to create a unique log-in that only they will be privy to.

So, the easiest way to do this is have the individual who is paying for the subscription place the order, even if they are not going to be a subscriber themselves, since it is their payment information that will be required at check-out. Or you can always contact a live person at by email at hello@gxpnow.com or text/phone at 1-267-888-7800 if you're having trouble.

What forms of payment does GXPNOW accept? How fast can I expect delivery/access after payment?

- We accept all major credit cards via our web site.
- We accept other electronic payment forms like Venmo, Zelle, etc. by phone/text (1-267-888-7800) or email (hello@gxpnow.com).
- We accept checks in $US and purchase orders.

- With electronic payment, access to your subscription is immediate, anywhere in the world, any time! When we receive payment by check or purchase order, we will immediately notify you that your subscription access is available.

Can I cancel my subscription for a refund?

Yes and no… Subscription(s) can be cancelled by the person who paid for it/them within five days of their order date for a full refund (via their original payment method). After that, unfortunately we cannot provide any refunds.

If you need a refund, please contact us by telephone/text (1-267-888-7800) or by email (hello@gxpnow.com).

What do I do if my email address or other contact information changes during my subscription?

It's important that we're able to reach you with content updates, etc. If your email and/or other contact information changes, please email us at hello@gxpnow.com or call/text us at 1-267-888-7800 so we can update your records and keep in-touch.

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How long does my subscription run and will it automatically renew?

All subscriptions are active for one year from the order date. GXPNOW's default policy is to not auto-renew subscriptions; we will email you a reminder in time for you renew so you don't lose access to the regulations, guidance and guidelines, or the personal annotations you have made during your subscription.

Does GXPNOW use cookies or sell, trade or share my personal information, annotations or search history?

In a word, "NO." We respect your privacy. For all the details, please see the GXPNOW's "Terms of Use".

If I need help or have questions, can I speak with an actual live person?

Absolutely! Please contact us by phone/text at 1-267-888-7800 or by email at hello@gxpnow.com with any questions, comments, suggestions, etc. We're a small organization so If we're not available when you originally make contact, please leave a message and a live person will be in-touch as soon as possible.